

FEE REFUND POLICY

Participation fee

The participation fee differs for each participant according to the professional category he/she belongs to and the membership status acquired in the Romanian Society of Pneumology (RSP). The participation fee is payable through the online payment platform. RSP reserves the right to limit participants to one payment of the participation fee per e-mail address.

Payment of the participation fee / RSP Congress Access

After payment of the participation fee, regardless of the payment method chosen, and by filling in the registration form on the website www.congres-srp.ro, the registration confirmation will be sent by email. If the participant does not fill in the registration form, he/she may be considered as not registered and may not receive access/login data and/or logistic information related to the physical participation in Sinaia. Congress access information will be sent to participants at least 24 hours before the start of the event.

Return of participation fee

To cancel the participation and return the participation fee to the 28th Congress of the Romanian Society of Pneumology, after registering on the website www.congres-srp.ro, the registrant must send a written request to office@srp.ro. In the request, the participant will mention his/her name and surname, the name of the event for which he/she has paid the participation fee, the date of payment and the amount paid. In the case of a refund of the participation fee, RSP will reimburse the fee by the same method by which it was paid unless the participant has agreed to another method of payment. The RSP shall refund the amounts it has received as payment from the participant within 30 calendar days of receipt in writing of the participant's request for refund. The amount of bank charges due by the RSP for the return of the participation fee shall be borne by the beneficiary of the refund and deducted from the amount to be refunded where the banking procedures do not allow them to be levied exclusively on the beneficiary.

The participation fee will be refunded in the following proportion:

- 100%, if the request for refund is sent no later than 30 days before the start of the event.
- 50%, if the request for refund is sent no later than 20 days before the start of the event.
- 25%, if the request for refund is sent no later than 15 days before the start of the event.

If the request for return/cancellation of participation is made after this period, the amount of the congress registration fee will not be refunded. The registration fee is not refundable if it is the subject of a sponsorship or a voucher/prize.

The participation fee is not refundable if the participant did not actually physically participate in Sinaia. RSP reserves the right to make some changes in the congress program, sometimes beyond its control. These changes, however, do not entitle participants to a refund of the participation fee.

The participation fee is also refunded if:

- the event is canceled by the RSP;
- the event is postponed/rescheduled to a later date by the RSP.

In both cases, the RSP is obliged to announce on the website www.congres-RSP.ro through the communication channels (newsletter, social media channels, etc.) the method of refund of the participation fee.